

## Case Study



**RMB**  
Group

### Customer Profile

RMB Group AG is an owner-managed, innovative entrepreneurial group that provides comprehensive engineering services in the field of energy technology, for the entire life cycle of buildings and plants. The group operates offices in Lucerne, Zurich, Lenzburg, Basel, Lausanne, Winterthur and Bern and employs over 150 people.

### Technologies

 Office 365

 Valo

## RMB Group AG: Valo intranet as the basis for a modern communication and exchange platform

### Challenges

- Rapid growth requires new communication channels
- Lack of a central platform for sharing company news, information and documents
- Searching for information is difficult

### Solution

- New, modern intranet with the innovative modular solution Valo
- State-of-the-art functionalities and appealing design
- Clear structures and intuitive operation
- Fast project realization and complete integrability into M365
- User-friendly interface

### Benefits

- Fast and easy employee communication
- Sharing information, knowledge and know-how across locations
- Increased work efficiencies and reduced workload

## New communication channels

RMB Group AG has experienced a strong growth in the number of employees, in recent years. For internal communication, this meant that new means and channels of communication had to be established, in order to reach all employees and promote cooperation across the seven locations.

In the past, due to the compact size, communication tended to take place within the team and across the various sites with an internal newsletter. „Our goal was to make information more easily accessible and to promote knowledge transfer within our company“ reports Reto Arnet, Head of Human Resources and project manager, about the initial situation and the goals of RMB Group.

## Fast implementation

A further success criteria RMB Group wanted to achieve was to go live with the new intranet in a short timeframe. A rapid project realization was achieved, thanks to the efficient cooperation between the RMB Group and the novaCapta teams. The RMB Group decided to go live with the intranet gradually, so that the first results could be seen early and the employees were gradually provided with additional functions.

„During the project, we were in regular exchange with our colleagues at novaCapta. We were always able to contribute our wishes, the response times were very fast and we were always given very good advice. We are very satisfied with the course of the project as well as with the result.“



“Our employees find their way around our new intranet very easily. Searching for information is fast and uncomplicated. The intranet also promotes the exchange and transfer of knowledge across locations and supports the sense of unity within the company thanks to the fast-flowing information.”

Reto Arnet - Head of Human Resources and Project Manager, RMB Group AG

The innovative and modern RMB Group wanted an equally modern exchange of information and knowledge and decided to establish an intranet within the company, which in the future would serve as a central platform for information, communication and collaboration for the employees. When looking for a suitable solution provider for the conception and implementation of the new intranet, the RMB Group attached great importance to finding a partner who not only had comprehensive professional, conceptual and technological know-how, but was also credible on a personal level. The RMB Group finally decided to engage then novaCapta's digital workplace experts team.

## Modern design & intuitive operation

The technology choice was made for the innovative intranet modular solution Valo, as it met all the company requirements. At present, the new intranet not only includes all the functionalities that a modern intranet should have, but offers also an appealing, contemporary look and feel, in line with the corporate design, a clear structure and user-friendly, intuitive process.

## Digital workplace

Another major advantage of the new solution was that it integrated fully with the Microsoft 365 landscape. This fitted in perfectly with RMB Group's previous approach to the solution: the possibilities for communication and collaboration are to be expanded even further in the future.

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